

**Shop owners – Fruits & Vegetables / Meat, Egg & Fish / Grocery,
including ration shops / Medicines / Petrol Pumps / Milk shops**

- Essential commodity and services to remain available to all. So keep your shop open as per directions of the appropriate authority.
- There should be no hoarding of items to create artificial scarcity.
- Commodities / Services should not be charged extra than their specified rates.
- Sanitise your hand frequently, preferably each time, after delivery of items or receiving payments (cash or card).
- Don't allow many customers to crowd.
- Shop owner should make arrangements for others to wait outside at a distance of 1 – 1.5 m and should enter one by one when a person comes out. Some marks may be created for safe distancing.
- As far as possible, any helper should take out the items needed by customer and not allow all customers to pick their own items, to avoid multiple contacts.
- The helper should also frequently sanitise his/her hand.
- Make arrangements or ask customers to keep a safe distance (1 – 1.5 m) from the counter.
- Person at the counter or helper in the shop should wear mask.
